

“We are here for you.”

OFFICE HOURS

Palmyra Office

Mon-Wed 7:30am to 8:00pm*
Thurs 7:30am to 6:00pm*
Fri 7:30am to 5:00pm
Sat 8:00am to 12 noon ◊

Anville (Harpers) Office

Mon-Tues 8:00am to 6:00pm*
Wed-Fri 8:00am to 5:00pm
Sat 8:00am to 11:00am** ◊

* Evening hours on as-needed basis.

** Harpers lab only on 1st Saturday of the month.

◊ Appointments on as-needed basis

◆ Medical appointments on Saturday are provided at the Palmyra office.

Please arrive 15 minutes prior to the scheduled appointment (30 minutes for new patients) to allow time for the check-in process.

If you are unable to keep your appointment call the office as soon as possible.

www.lvfm.org

Who We Are

About Us

Lebanon Valley Family Medicine, Inc. is a primary care office dedicated to serving the health care needs of today’s families. Our skilled and dedicated staff is here to provide a broad range of services that meet the diverse needs of today’s families from pediatric to nursing home care.

We provide various standard medical services in our office, including the evaluation of conditions such as arthritis, diabetes, heart disease and hypertension. We offer in-office diabetes tracking, spirometry testing and nebulizer treatments.

Our Providers

John P. Welch, M.D.
J. Kent L. Wagner, M.D.
Mark W. Leach, M.D.
Jenny S. Lee, M.D.
David A. Keller, M.D.
John Benson Welch, M.D.
Amy L. Schreiber, M.D.
Ingrid R. Bakalorz Blubaugh, D.O.
Travis R. Berger, D.O.
Lorri M. Kercher, CRNP
Ronica A. Montagna, CRNP
Stephanie A. Ebersole, PA-C

Locations

Palmyra office

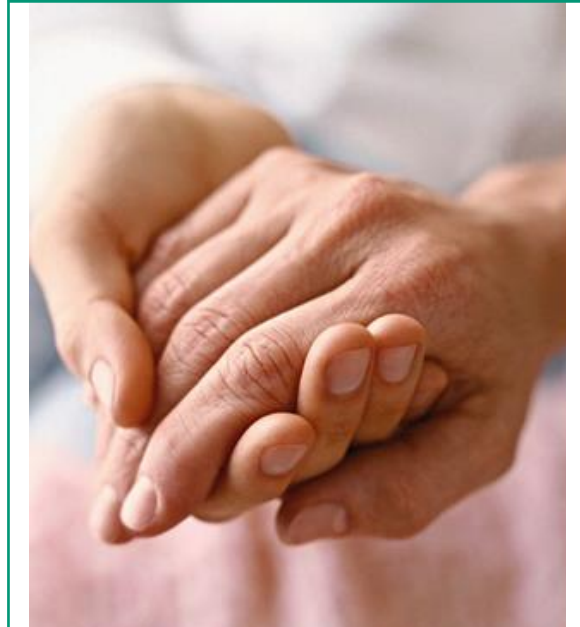
1400 South Forge Road, Suite 1
Palmyra, PA 17078

Anville (Harpers) office

10484 Jonestown Road
Anville, PA 17003

**LEBANON VALLEY
FAMILY MEDICINE, INC.**

**Hours · Appointments
Prescriptions · Contacts
Patient Portal**



PATIENT ACCESS TO CARE



Contact Us

Palmyra Office 717-838-1301

Medical Emergency	Press 0
Need an appointment today	Press 1
Schedule/Cancel appointment	Press 2
Operator	Press 0
Prescription Refills	Press 6
Patient Portal Assistance	Ext 2132
Referral Team	Press 4
Billing Team	Press 5
Tina – Office Manager	Ext 2123
Jeannette – Supervisor	Ext 2135

Care Teams

Dr. Blubaugh & Stephanie Ebersole, PA-C
Press 5001

OR

Drs. Wagner & Leach
Press 5002

OR

Drs. Lee, Keller, & Lorri Kercher, CRNP
Press 5023

OR

Drs. J.B. Welch, Schreiber & Berger
Press 5024

Annville (Harpers) office 717-865-6647

All calls for Harpers are handled through this number — extensions are not needed.

Drs. Leach, J.B. Welch, Schreiber, Blubaugh, Berger & Ronica Montagna, CRNP regularly schedule appointments at this location.

Dr. John P. Welch (MDVIP patients)

717-833-3345

Dr. John P. Welch schedules MDVIP patients at both the Palmyra and Annville (Harpers) office.

After Hours

If you have a life-threatening emergency, please call 911.

Call us first!

If you need urgent assistance outside of regular office hours, please call

717-838-1301

or

717-865-6647

Our answering service will notify the on-call physician to contact you as soon as possible. If the on-call physician does not contact you within 20 minutes, please call again.

“Our mission is to provide quality care in a comprehensive, compassionate, and convenient manner because your family’s good health is our family’s primary concern.”

Prescription Refill Line

717-838-0339

Please provide your name, the name of the medication, dose, pharmacy name and location, and your phone number. Prescription refills are processed during regular office hours only, with refills sent to the pharmacy within 48 hours. Please order refills at least 2 days before you finish your current prescription.

Patient Portal

The Patient Portal is a convenient way for you to securely communicate online with us. Through the portal you may request an appointment or a prescription refill, update your personal and medical history information, or send us a message. Most requests will be addressed within 24 hours Monday through Friday only. We will contact you with non-urgent test results or send you a message. You will have access to personal health information including medications, allergies, problem lists, and laboratory results.

Your activation code is available in person from either office. You will be given a letter detailing the Patient Portal activation instructions.

Due to privacy concerns, the portal is unavailable for patients age 14 through 17.

The Patient Portal is accessed via our website at www.lvfm.org.

Controlled Medications

Due to government regulations and the potential addictive qualities of these medications, we make the following request:

Refills of controlled medications should be requested **MONDAY** through **THURSDAY**. Some of these medications are: Adderall, Concerta, Ritalin, Vicodin, Percocet, Oxycontin, Lortab, MS Contin, MSIR, Avinza, Valium, Ativan, and Xanax.